NH - D

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311

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Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
04/01/2008	04/30/2008
03/19/2009	04/19/2009
06/11/2009	07/11/2009
06/11/2009	07/11/2009
06/11/2009	07/11/2009
08/01/2009	09/05/2009
08/01/2009	09/05/2009

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Based on Nursing Home Compare - Complaint Deficiency

	Deficiency Type	Deficiency Category
Health		Administration Deficiencies
Health		Resident Assessment Deficiencies
Health		Resident Assessment Deficiencies
Health		Administration Deficiencies
Health		Pharmacy Service Deficiencies
Health		Environmental Deficiencies
Health		Resident Assessment Deficiencies

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
.55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
.55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
.55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
.55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
.55478 QUA	ALITY CARE OF WACO	2501 MAPLE AVE
55489 JEF	FREY PLACE HEALTHCARE CENTER	820 JEFFREY DR
55638 GRI	EENVIEW MANOR	401 OWEN LN

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76710	(254) 772-9480
WACO	TX	76710	(254) 772-8900

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Based on Nursing Home Compare - Complaint Deficiency

02/26/2010	03/23/2010	
04/28/2010	05/21/2010	
04/28/2010	05/21/2010	
05/28/2010	06/30/2010	
08/12/2010	09/15/2010	
08/12/2010	09/15/2010	
08/12/2010	09/15/2010	
07/13/2009	08/13/2009	
05/23/2009	06/23/2009	

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Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

based of Nursing Home Compare - Complaint	Denoichey	
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

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Based on Nursing Home Compare - Complaint Deficiency

Based of Harding Home Compare Complaint Beneficially		
455638	GREENVIEW MANOR	401 OWEN LN
455638	GREENVIEW MANOR	401 OWEN LN
455638	GREENVIEW MANOR	401 OWEN LN
455638	GREENVIEW MANOR	401 OWEN LN
455670	RIDGECREST RETIREMENT CENTER	1900 HWY 6 W
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76710	(254) 772-8900
WACO	TX	76710	(254) 772-8900
WACO	TX	76710	(254) 772-8900
WACO	TX	76710	(254) 772-8900
WACO	TX	76712	(254) 776-9681
WACO	TX	76712	(254) 761-8500

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Based on Nursing Home Compare - Complaint Deficiency

05/23/2009	06/23/2009	
01/21/2011	02/19/2011	
03/09/2011	03/23/2011	
01/13/2009	02/14/2009	
05/29/2008	06/29/2008	

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Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

	•	
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

Bacca on Marching Floring Col	inparo complaint bollololloy		
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500

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Based on Nursing Home Compare - Complaint Deficiency

Bassa on Harsing Home Compare		
05/29/2008	06/29/2008	
02/27/2009	02/27/2009	
02/27/2009	02/27/2009	
10/29/2009	11/04/2009	
10/29/2009	11/04/2009	
10/29/2009	11/04/2009	
10/13/2010	11/12/2010	
10/13/2010	11/12/2010	
10/13/2010	11/12/2010	

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Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Provide food in a way that meets a resident's needs.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR

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Based on Nursing Home Compare - Complaint Deficiency

based on Nursing Flori	o compare compani	Eclidioney	
WACO	TX	76712	(254) 761-8500
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291

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Based on Nursing Home Compare - Complaint Deficiency

Bassa on realising Florid Compare		
10/13/2010	11/12/2010	
10/17/2008	11/17/2008	
03/25/2009	04/24/2009	
09/29/2009	10/23/2009	
09/29/2009	10/23/2009	
09/29/2009	10/23/2009	

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Based on Nursing Home Compare - Complaint Deficiency

Bacca cirrateing rienie compare com	
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Badda dir randing ridina ddinpara ddinpiaint		
products available, which are needed every day and in emergencies, and give them out properly.		harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Use a registered nurse at least 8	Widespread	Potential for minimal harm

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Based on Nursing Home Compare - Complaint Deficiency

675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST

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Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76708	(254) 753-0291
WACO	TX	76704	(254) 752-9774
WACO	TX	76704	(254) 752-9774
WACO	TX	76704	(254) 752-9774
WACO	TX	76704	(254) 752-9774
WACO	TX	76704	(254) 752-9774

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Based on Nursing Home Compare - Complaint Deficiency

11/04/2009	12/04/2009	
05/02/2008	06/02/2008	
05/02/2008	06/02/2008	
05/02/2008	06/02/2008	
10/09/2008	11/09/2008	
10/09/2008	11/09/2008	

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Based on Nursing Home Compare - Complaint Deficiency

Bacca chi Naroling Florito Comparo	Complaint Denoising,	
Health	Mistreatment	Deficiencies
Health	Resident Righ	nts Deficiencies
Health	Resident Asso	essment Deficiencies
Health	Administration	n Deficiencies
Health	Environmenta	Il Deficiencies
Health	Mistreatment	Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

based of Italiang Florid Compare Complaint		
hours a day, 7 days a week.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST

675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST

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Based on Nursing Home Compare - Complaint Deficiency

14/400	TV	70704	(254) 752 0774
WACO	ΙX	76704	(254) 752-9774

WACO	TX	76704	(254) 752-9774	
WACO	TX	76704	(254) 752-9774	

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Based on Nursing Home Compare - Complaint Deficiency

10/09/2008	11/09/2008

01/27/2010	02/22/2010
01/27/2010	02/22/2010

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NH - D
Based on Nursing Home Compare - Complaint Deficiency
Health Resident Rights Deficiencies

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern	Minimal harm or potential for actual harm

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675438

Based on Nursing Home Compare - Complaint Deficiency

675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST

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LAKE SHORE VILLAGE HEALTHCARE CENTER 2320 LAKE SHORE DR

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76704	(254) 752-9774
WACO	TX	76704	(254) 752-9774
WACO	TX	76704	(254) 752-9774

WACO	TX	76704	(254) 752-9774
WACO	TX	76708	(254) 752-1075

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01/27/2010	02/22/2010
06/10/2010	07/06/2010
09/04/2010	10/10/2010

10/25/2010	12/18/2010
04/01/2009	05/01/2009

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Health

Health

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies

Mistreatment Deficiencies

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Widespread	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

675438	LAKE SHORE VILLAGE HEALTHCARE CENTER	2320 LAKE SHORE DR

675438	LAKE SHORE VILLAGE HEALTHCARE CENTER	2320 LAKE SHORE DR
675438	LAKE SHORE VILLAGE HEALTHCARE CENTER	2320 LAKE SHORE DR
675438	LAKE SHORE VILLAGE HEALTHCARE CENTER	2320 LAKE SHORE DR
675438	LAKE SHORE VILLAGE HEALTHCARE CENTER	2320 LAKE SHORE DR

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WACO

Based on Nursing Home Compare - Complaint Deficiency

TX

WACO	TX	76708	(254) 752-1075
WACO	TX	76708	(254) 752-1075
WACO	TX	76708	(254) 752-1075
WACO	TX	76708	(254) 752-1075

76708

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(254) 752-1075

Based on Nursing Home Compare - Complaint Deficiency

02/11/2010	03/11/2010
02/11/2010	00/11/2010

02/11/2010	03/11/2010
01/13/2011	02/13/2011
01/13/2011	02/13/2011
01/13/2011	02/13/2011

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Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of	of
residents.	

Immediately tell the resident,	Isolated
doctor, and a family member if:	
the resident is injured, there is a	
major change in resident's	
physical/mental health, there is a	
need to alter treatment	
significantly, or the resident must	
be transferred or discharged.	
1) Hire only people who have no	Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no
legal history of abusing,
neglecting or mistreating
residents; or 2) report and
investigate any acts or reports of
abuse, neglect or mistreatment of
residents.

solated

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual

harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual

harm

Have a program to keep infection Isolated from spreading.

Minimal harm or potential for actual harm

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

675442	TEXAN NURSING & REHAB OF WACO LLC	5900 CLOVER LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN

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NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76710	(254) 772-0610
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164

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Based on Nursing Home Compare - Complaint Deficiency

09/10/2009	10/05/2009
04/25/2008	05/21/2008
02/16/2009	03/16/2009
05/01/2009	06/01/2009
05/01/2009	06/01/2009
01/21/2010	02/20/2010
01/21/2010	02/20/2010

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Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficier
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675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN

675844	ROYAL MANOR	9114 ROYAL LN
675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR

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Based on	Nursing	Home	Compare -	Complaint	t Deficiency

WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164

WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 235-7801

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Based on Nursing Home Compare - Complaint Deficiency

01/21/2010	02/20/2010
01/21/2010	02/20/2010

02/26/2010	03/26/2010
112/26/2010	113/26/2010

02/26/2010	03/26/2010

02/26/2010	03/26/2010
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05/17/2010	06/16/2010
01/10/2008	02/10/2008

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Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies

Health Environmental Deficiencies

Health Mistreatment Deficiencies

Health Resident Rights Deficiencies

Health Pharmacy Service Deficiencies

Health Resident Rights Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Pattern	Minimal harm or potential for actual harm

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675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
676211	WESLEY WOODS ALZHEIMER'S CARE CENTER	1700 WOODGATE DRIVE
676211	WESLEY WOODS ALZHEIMER'S CARE CENTER	1700 WOODGATE DRIVE

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WACO	TX	76712	(254) 235-7801
WACO	TX	76712	(254) 235-7801
WACO	TX	76712	(254) 235-7801

WACO	TX	76712	(254) 235-7801
WACO	TX	76712	(254) 666-5454
WACO	TX	76712	(254) 666-5454

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01/10/2008	02/10/2008
08/27/2008	09/19/2008
05/08/2009	05/12/2009

05/08/2009	05/12/2009	
09/17/2010	09/17/2010	
09/17/2010	09/17/2010	

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Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

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Health	Environmental Deficiencies

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need to alter treatment significantly, or the resident must be transferred or discharged.	•	
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Immediate jeopardy to resident health or safety
Have a program to keep infection from spreading.	Pattern	Immediate jeopardy to resident health or safety

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676231

HILLCREST BAPTIST MEDICAL CENTER

3000 HERRING AVE

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WACO TX 76708 (254) 202-4400

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10/22/2009 11/04/2009

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Health

Administration Deficiencies

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Be administered in a way that Widespread leads to the highest possible level of well being for each resident.

Potential for minimal harm

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